Dear Colleagues,

We invite you to review our inaugural Information Systems Newsletter, Tech Bytes. Here, you will find timely updates, tips and tools to assist you in all things tech related. Thanks for reading, we hope you enjoy.

Managing Zoom Office Hours Through Canvas

Some faculty prefer to offer office hours through Zoom. In our helpful step-by-step guide, we show you how to set up your Canvas Calendar office hours and provide a link for your students to meet with you virtually on the Zoom meeting platform.

Integrating LinkedIn Learning in Your Canvas Course

LinkedIn Learning provides access to over 16,000 digital courses and video tutorials. Now you can integrate them seamlessly within Canvas.

Expanding Accessibility Tools

New accessibility tools and resources are coming to campus, including Grackle, an accessibility checker for Google Workspace. We anticipate the launch of our Accessibility Policy and related resource kits this fall.

Computer Exchange

We've simplified our computer exchange process, making it more efficient and more straightforward. Learn more about faculty and staff devices on our website.

Summer Infrastructure Updates

Summer provides an opportunity to enhance our campus network with reduced community disruption. Our teams have stayed busy with major infrastructure updates. We plan our updates carefully, on a six-year refresh cycle.

Don’t Take the Bait!

Phishing schemes remain prevalent. But don’t worry, we’ve got your back. Visit our website to check up on security essentials and remember, it’s always best to report. As we work to support campus, we are thankful for our phishing simulation software, KnowBe4, which empowers community members to make sound security decisions, lessening human error.

New Adobe Offerings – Fonts, Stock, & More

Students, faculty and staff are fully licensed to access the Adobe Creative Cloud suite of applications. With newly included Adobe CC features Fonts and Stock, Deacs now have access to thousands of font families, and millions of standard-licensed images, vectors, illustrations, templates and 3D assets on stock.adobe.com.

Dear DeacBot, Chrome Conundrum

Dear DeacBot,

Sometimes I use my work laptop to check my personal email on my lunch break. I like to keep my work and personal technology lives separate. How can I keep track of my Google Chrome profiles? Just when I think I have my accounts managed, my settings disappear. Often I’m logged in with my personal Gmail when I need to use my WFU email to access an important work document. How on earth do I fix this?!

Sincerely, Annoyed & Frustrated

Dear Annoyed & Frustrated,

It sounds like you need separate Chrome browser profiles! Luckily, this is an easy fix. It can be confusing and complicated, and that’s why Chrome has revamped its profile experience, making it even easier to create, customize or switch to your personal space within Chrome.

Add profiles in your Chrome browsers to easily identify, manage and use your Google accounts. Keeping your personal Google account in a separate Chrome browser profile, allows you to easily access WFU resources managed by WFU authentication without any confusion.

Check out our AskDeac article on how to create Chrome browser profiles.

Logging Off, DeacBot

If you have a tech related question for DeacBot or topic for a future TechByte feature, submit here to be included in the next newsletter!